

Terms and Conditions

We look forward to sharing an ETC adventure with you. Below is a list of Terms and Conditions for your trip booking:

Reservations and Cancellations

- For trips with a per participant fee of \$250 or less, payment is due in full to secure the reservation.
- For trips with a per participant fee of over \$250, a deposit of 50% of the total trip cost is required 2 weeks after the booking date to secure the reservation. The trip balance is due no later than 7 days prior to the trip date.
- Cancellations made 90 days or more prior to the trip date will receive a full refund.
- Cancellations made 60-89 days prior to the trip will receive a credit for the deposit amount, which can be applied to any ETC trip within one year of the original trip date.
- Cancellations made 59 days or less prior to the trip date are not refundable unless special accommodations are made in advance with the ETC Office.
- ETC reserves the right to cancel the trip due to weather conditions, tide/current conditions, water level, or for other unforeseen reasons. If ETC cancels the trip, the trip payment will be refunded in full.

Transportation

- ETC does not provide transportation to or from the program location.
- Transportation during whitewater rafting trips may be provided. If so, this transportation will not be wheelchair accessible. If you require wheelchair accessible transportation, ETC will help facilitate this using your own vehicle. During reservation process please confirm transportation arrangements.

Medical

All participants must complete a Health Form, which must be signed by the participant or the participant's parent or guardian if he or she is under the age of 18. ETC works to accommodate people with special needs, though we reserve the right to exclude or remove someone from a trip at any time if doing so is related to the safety of the trip. Participants or agency staff will be responsible for the administration of any medications they may take regularly. ETC Guides are never to be responsible for the administration of a prescription medication.

Liability

Due to the nature of the activity, a condition of participation is the completion of a Liability Release acknowledging the inherent risks of the trip activities. This form must be signed by the participant or the participant's parent or guardian if he or she is under the age of 18. Participants who refuse to sign the liability release will not be allowed to participate.

Payment of your trip fee or deposit indicates that you agree to the above Terms and Conditions.